



Drug Awareness Pty Ltd - Sales and Returns Policy

On behalf of the team at Drug Awareness Pty Ltd, we'd like to thank you for your interest in our product offerings.

Our goal is to make your online ordering experience with us as easy, enjoyable and beneficial as possible. It is our priority to ensure this process is as simple and expedient for you as possible.

Prices

Drug Awareness Pty Ltd endeavours to offer you competitive prices on our products. Your total order price will include the price of the product plus any applicable sales tax, and credit card surcharges if applicable.

Drug Awareness Pty Ltd reserves the right to change prices for products displayed on the website at any time. Purchases are billed in Australian Dollars.

Payment Methods

Credit Card

Drug Awareness Pty Ltd accepts Visa and Mastercard. Please note: some credit cards have daily spending limits that may delay the processing of your order. To enquire about your spending limit, please contact your credit provider or financial institution. Drug Awareness Pty Ltd cannot post an order until payment has been approved by our bank.

Cheque or Money Order

Drug Awareness Pty Ltd must receive your payment within 14 calendar days or your order will be cancelled. Please allow 1 business day for order processing after Drug Awareness Pty Ltd receives your payment.

Due to the large number of orders Drug Awareness Pty Ltd receives, it is not practical for us to accept any other form of payment for individual orders.

Product Availability

Every effort is made to post your order within 1 business day; however, circumstances beyond our control may cause a delay. **Please allow 3-4 days for delivery within Australia, or 3-4 weeks for overseas orders.**

Product Warranty

All Drug Awareness Pty Ltd products sold on this website are brand new, and carry a Limited Warranty against defects in materials and workmanship.

Please Note: Normal wear and tear, misuse, neglect voids any warranties, expressed or implied.

Return and Refund Policy

If you are not satisfied with your purchase, please mail **PO Box 6668 Wetherill Park, NSW, 2164** within 5 days of the receipt of the product. Your request will be considered, and if successful, you will be issued an equivalent replacement product.

If your return is not due to Drug Awareness Pty Ltd's error, we will deduct postage costs from your refund.

Orders placed on the weekend or on a holiday will not begin payment processing until the next business day. Business days are Monday through to Friday, excluding Australian public holidays.

Please Note: Title and risk of loss to all products will pass to you upon delivery.

Other Terms and Conditions

Drug Awareness Pty Ltd is not responsible for typographical errors and reserves the right to change the terms and conditions of Sale and Return at any time. Drug Awareness Pty Ltd will update this Sales and Returns Policy as its policy changes, so we advise you to keep checking back at this page for further updates.

For any correspondence please contact us at the following address:

Drug Awareness Pty Ltd.

**PO Box 6668
Wetherill Park
NSW 2164**